

GLUAIS III TRAINING FOR BUS DRIVERS (and Passenger Assistants)

GLUAIS III modular training, developed by Transport and Mobility Consultants Ireland, is endorsed by the Chartered Institute of Logistics and Transport Ireland - the examining body on behalf of the Department of Transport and the Health & Safety Authority for certain transport activities. GLUAIS III training is now considered best practice for drivers working in the community sector and dealing with elderly, vulnerable and/or disabled passengers. It incorporates up-to-date Irish transport legislation.

Most bus/minibus drivers attend compulsory Driver CPC periodic training. But drivers who work with vulnerable passengers need additional skills, like the safe handling and securing of wheelchairs and use of wheelchair lifts, disability awareness, dealing with special needs passengers and emergency vehicle evacuation procedures. The GLUAIS trainer works with organisations providing transport for vulnerable passengers to ensure their drivers and passenger assistants receive the training that is most suitable for their duties.

Below you will find the range of Training Modules available in the GLUAIS III training programme. Certificates of completion are endorsed by the Chartered Institute of Logistics and Transport. The duration for each module is approximately 3 hours:

1. **Drivers** (for drivers only, and not required for those attending CPC training): Best practice in defensive driving, up-to-date legal responsibilities, vehicle care & safety checks, health & safety responsibilities, general emergency procedures
2. **Working with Elderly & Disabled Passengers** (for drivers and assistants): Disability awareness, working with elderly, disabled and/or vulnerable clients, carrying out a manual handling risk assessment, managing challenging passenger behavior, assisting wheelchair users, how to assist people with particular disabilities, legislation on disability and equality, confidentiality, attitudes, professional etiquette, language, abuse awareness, reporting procedures, assistance dogs, discussion of a variety of disabilities: reduced mobility, autism, ADHD, deafness, asthma, blindness, dementia, epilepsy. Working with disabled clients in cars, minibuses and coaches.

3. **Wheelchair Clamping** (for drivers and assistants): Correct procedures for using wheelchairs, wheelchair lifts, clamps, ramps and passenger restraints, driver's duty of care.
4. **Minibus Emergency Procedures** (for drivers and assistants): Fire & safety, identifying hazards, safe evacuation of a vehicle (a practical exercise), the six golden rules.
5. **Minibus Driver Assessment and Training** (for new drivers): the Gluais trainer accompanies your driver for 30 minutes to assess his/her driving skills. Suggestions may be made to the driver afterwards on how to improve his/her skills, and a report is given to the employer. Includes vehicle care and maintenance and equipment checks.
6. **Conversion/Refresher Training** (for drivers and passenger assistants who previously attended Gluais training): Certificates are valid for five years, after which drivers should complete Module 6 to update skills and learn new regulations. Covers all aspects of Gluais training, and any updates from RSA, HSA, HSE, CILT.

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